

NamUs *for* Critical Incidents

NamUs for Critical Incidents will be a free and secure nationwide system for criminal justice, medico-legal professionals and responders to manage, account for, and identify victims of critical incidents in real-time.

NamUs for Critical Incidents (NCI)



- Free**
- Secure**
- Scalable**
- Web-Based**
- Mobile First Technology**
- No Installation or Hardware Necessary**
- Instantly Available Nationwide**
- Namus-Experienced Users**
- Practice & Training Site**
- Just-In-Time Training**
- Fast-Pass sign Up**

NCI WILL BE INTERACTIVE ACROSS STATE AND REGIONAL BOUNDARIES

NamUs administration and the National Institutes of Justice (NIJ) will vet and designate professionals from each state to serve as NCI Cabinet Members, who will be responsible for facilitating professional onboarding and training in their state, as well as supporting cross-jurisdictional collaboration.



Each state, territory, and the District of Columbia will have an NCI State Cabinet made up of at least 4, but no more than 10, members. Each state cabinet will then select one state cabinet member to serve on an NCI Regional Cabinet. These regional cabinets will be organized in the same geographical pattern as FEMA regions.

NAMUS CI - ORGANIZATION

What does the Cabinet Do?

WHO	WHAT	WHY
NAMUS CI STAFF	VET AND REGISTER STATE CABINET MEMBERS	CABINET MEMBERS MUST PASS DOJ PUBLIC TRUST SECURITY CHECK
STATE CABINET MEMBERS	SPONSOR KNOWN PROFESSIONALS IN THEIR ORGANIZATION DURING REGISTRATION	CABINET MEMBERS CAN SPONSOR ALL OF THEIR ORGANIZATION'S PROFESSIONAL STAFF (<i>EN MASSE</i>) AND SHOULD MAKE CERTAIN THAT EVERYONE IS PRE-REGISTERED
STATE CABINET MEMBERS	SPONSOR REGISTRANTS WHO ARE KNOWN PROFESSIONALS IN THEIR STATE THAT MAY BE IN AN AFFILIATED PROFESSION	CABINET MEMBERS CAN SPONSOR ANY PROFESSIONAL STAFF AND SHOULD MAKE CERTAIN THAT EVERYONE IS PRE-REGISTERED
STATE CABINET MEMBERS	WORK TOGETHER TO ARRANGE AND/OR CONDUCT TRAINING EXERCISES USING NAMUS-CI TRAINING SITE	CAN DECIDE THE TYPE AND FREQUENCY OF EXERCISES, CUSTOM TEMPLATES, INTERSTATE COOPERATIVE EXERCISES
REGIONAL CABINET MEMBER	HELP PLAN FOR THE COORDINATED USE OF NCI DURING DURING MULTI-STATE INCIDENTS	HELP PREVENT REDUNDANCY IN INCIDENT CREATION AND DATA ENTRY DURING LARGE INCIDENTS

PROFESSIONAL ADVANCE REGISTRATION & VERIFICATION IS VITAL

Law enforcement and medicolegal professionals are encouraged to register for the existing NamUs 2.0 system now at www.NamUs.gov. Current vetted and sponsored NamUs 2.0 professional users will not need to undergo additional vetting for NCI and they can use their same username and password for NCI.

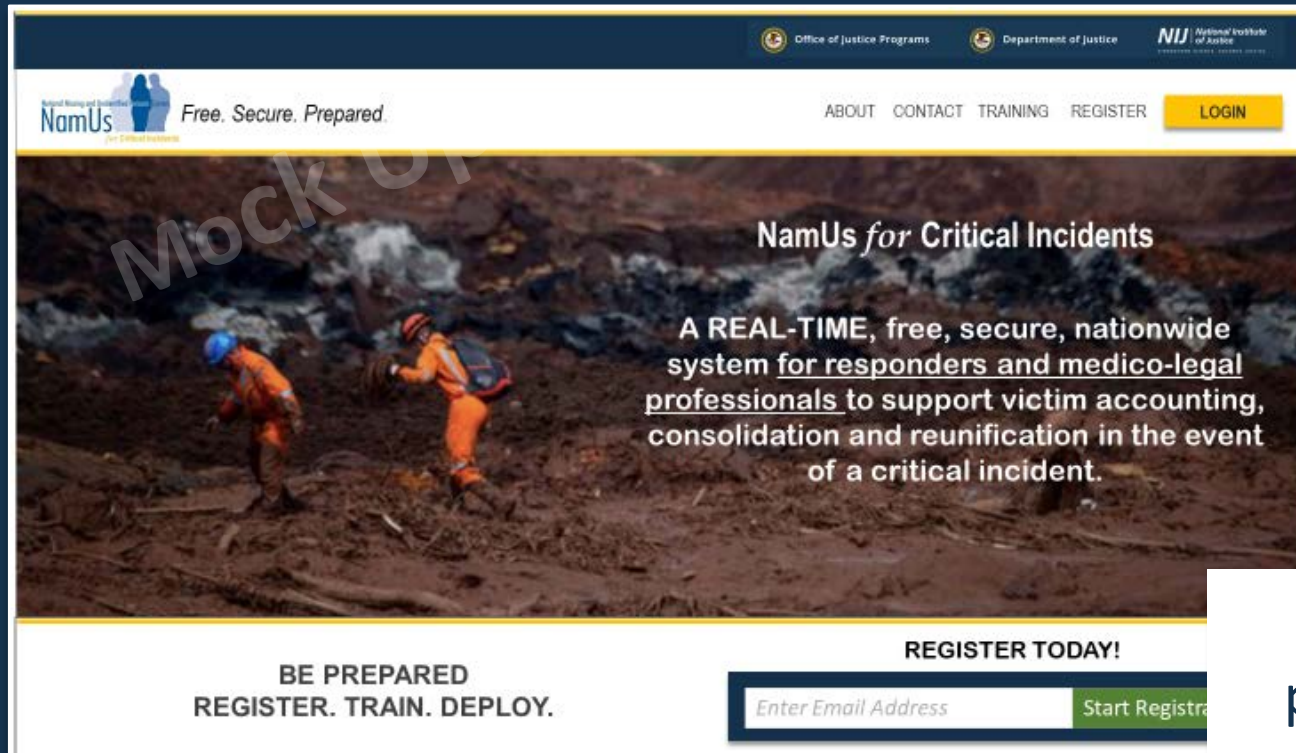


Disaster Plan

- ☐ Create Incident in NamUs - CI
- ☐ On-board registered professionals
- ☐ Launch public-facing website



Professionals will have 24/7 access to NamUs for Critical Incidents (NCI) for training and registration



“Always on” landing page for professional users to register and access the system for training and critical incidents.

INCIDENT CREATION



Any Registered Professional can create an incident in the system as soon as one occurs.

An incident can also be created in anticipation of an incident, e.g. a hurricane.

NAMUS FOR CRITICAL INCIDENTS

EXAMPLE SCENARIO



4

**BREAKING
NEWS**



Joe, a NCI registered professional with Tarrant County OEM, confirms multiple tornado touch downs in Tarrant County.

He logs into the “always on” **NamUs for Critical Incidents** website for professionals to create a new incident in the system.

Note timeline – it can take just minutes to log on and create a new incident.

00	00	01	20
DAYS	HOURS	MINUTES	SECONDS

CABINET NOTIFICATION



The incident can remain private for professionals only.

Rick, Sue, John and Anthony, as members of the State Cabinet, all receive text messages and emails alerting them that a new incident has been created.

Because Joe (incident creator) knows that input from the public will be helpful in this type of incident, he requested that a publicly available incident-specific website be available. The State Cabinet must approve this public website before it can be launched.

00	00	01	55
DAYS	HOURS	MINUTES	SECONDS

CABINET OUTREACH

All of this can happen
before the public website is
approved and launched.

Logged into NCI, the Cabinet members can instantly notify all registered professionals in their organizations that an incident has been created.

Professional on-boarding and case entry can begin.



00

DAYS

00

HOURS

02

MINUTES

12

SECONDS

Joe (**incident creator**) gets an email and text that the tornado incident has been approved for public availability.



Next, Joe adds the FWPD's **PIO**, Jill, to the incident.

Joe logs in and adds Leslie, a pre-registered Emergency Management Coordinator, as the **NCI Incident Administrator** so she can help configure the incident and onboard additional professionals.

Joe then goes to the administration tab of the incident. He quickly creates **fast passes** adding 10 professionals he knows are associated with the incident, but not yet registered with NCI.

00	00	06	12
DAYS	HOURS	MINUTES	SECONDS



Medical Examiners and Coroners can enter information on the unidentified and/or unclaimed and they can match this to information available in the list of those unaccounted-for



Fatality Managers in the DPH can begin support efforts and monitor victim accounting totals in real time. In some instances, DPH epidemiologists are also entering the information on fatalities (i.e. pandemic flu)



Law Enforcement Investigators can enter missing-person reports



Emergency managers can monitor events for situational awareness and to help allocate and distribute resources



911 and 311 Call centers can take information from the public and begin populating the list of unaccounted-for



Victim Advocates within the health care system can review profiles of the unaccounted-for as they search for patient's next-of-kin

As soon as the incident is created in NCI (even before the public website is launched), registered professionals can begin work.



00

DAYS

00

HOURS

10

MINUTES

23

SECONDS

NCI INCIDENT WEBSITE FOR PUBLIC

As the **Incident Administrator**, Leslie works with the PIO and finalizes the public homepage and launches it for the public to use immediately after Cabinet approval.



Leslie confirms the URL

Leslie adds the incident name to the template

Leslie adds contacts and resources appropriate for this incident

Leslie adds social media # appropriate for this incident

00
DAYS

00
HOURS

12
MINUTES

08
SECONDS

NCI INCIDENT WEBSITE FOR PUBLIC



Public Reporting



Public Indirect Reporting from
surrogates such as Foreign Consulates

The incident specific public website is now available, and the public begins reporting Unaccounted For and Safe persons through the website and text messaging, as well as accessing incident specific information shared by the PIO

00	00	25	10
DAYS	HOURS	MINUTES	SECONDS

CONTINUING EFFORTS



Larry, with the County Sheriff's Department alerts everyone that a new incident has been launched to the public and he coordinates response with the 911-311 centers.



The Chief Medical Examiner reviews all postmortem findings entered by her staff and finalizes identifications using information provided by the public on those unaccounted-for.



Barbara, a DPH Fatality Manager is coordinating with the Department of Emergency Management to monitor the situation and coordinate response and resources.



Don, the Shelter Manager at the County High School reviews profiles of the unaccounted-for as he works on reunification.

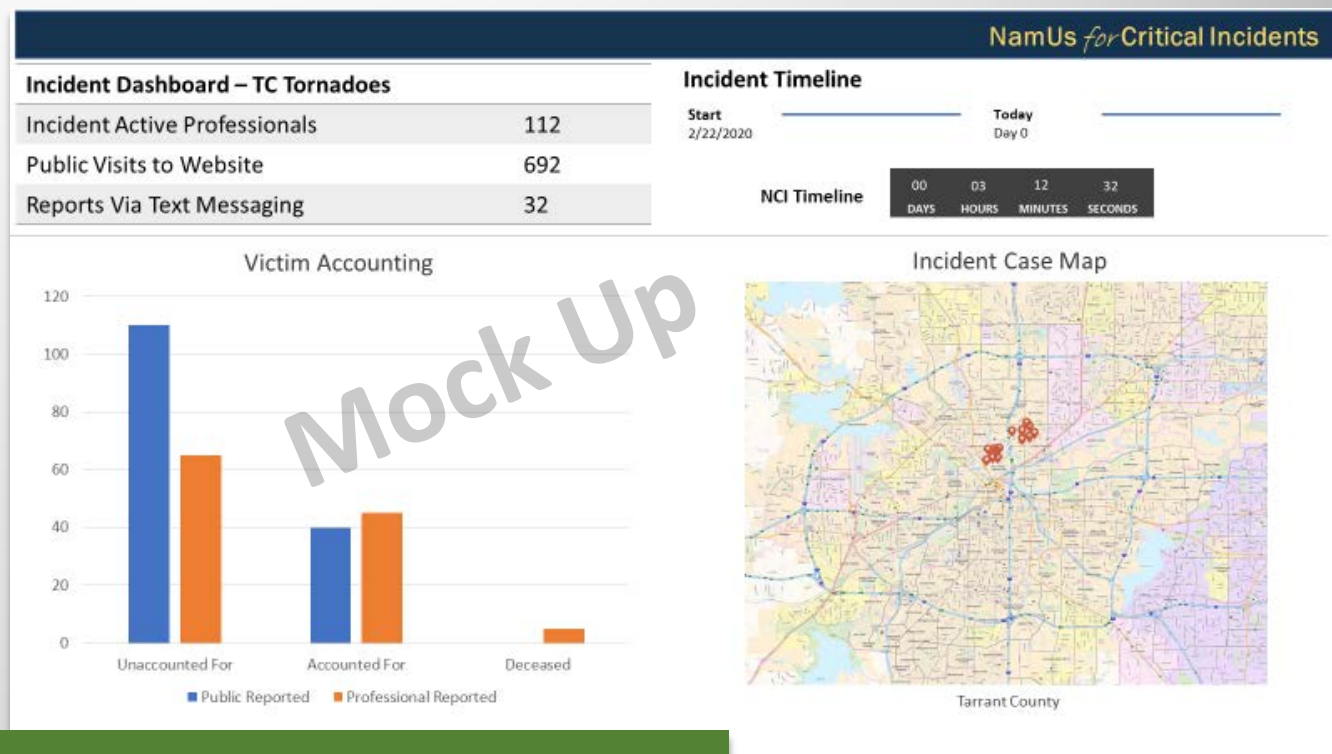


Mary, a Victim's Advocate with the Health Medical System reviews profiles of the unaccounted-for as she searches for patient's next-of-kin and contacts them as she makes matches.

An Incident Dashboard will keep professionals and those with a need to know informed



Jill, the PIO for the FWPD is monitoring the NCI Dashboard and is relaying the information to the Emergency Operations Center.



00 02 05 01
DAYS HOURS MINUTES SECONDS

NamUs *for* Critical Incidents

Contacts

Emily Craig CI Program Coordinator
emily.craig@unthsc.edu Call/Text 817-666-5425

Lynley Dungan Executive Director IT Development
lynley.dungan@unthsc.edu Call/Text 817-343-8027